

## Appointments

To arrange an appointment please telephone our FREE helpline

**☎0800 028 6179**

Hearing aid fittings are usually ready within two to three weeks.

## Medical Backup

Although you do not need to be medically referred to The Hearing Care Centre, with your consent we like to keep your family doctor fully informed. If we detect a potentially medically treatable condition during your assessment, we can easily arrange for the appropriate medical follow-up.



## Three steps to better hearing

**Assessment** – this includes an audiometric hearing test together with various procedures to evaluate your ability to hear speech in noisy environments, with a full discussion of your particular areas of hearing difficulty.

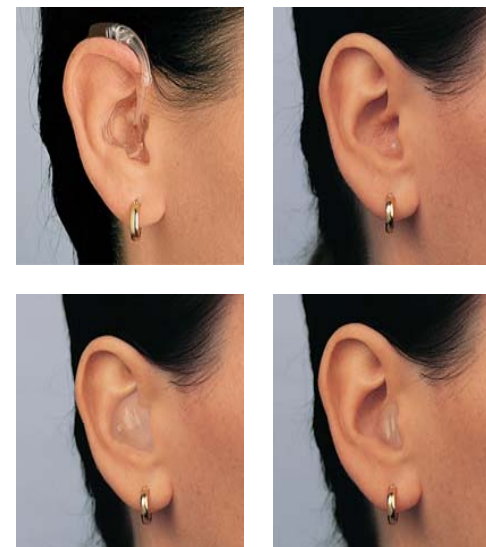
**Fitting** – when your hearing aid fitting is ready, you will be given full instructions on how to make best use of it, and how to get used to being part of the hearing world again.

**Follow up** – after you have been using your hearing aid for a few weeks, we ask you to come back for a check-up - just to make sure that all is well and to make any tuning adjustments.

# The Hearing Care Centre

Hearing  
Aid  
Services

[www.hearingcare.co.uk](http://www.hearingcare.co.uk)



## A complete package of care



If you or a member of your family suffers from hearing loss, The Hearing Care Centre offers a comprehensive range of diagnostic tests, hearing aids and specialised solutions for the hearing impaired.

Our newly-refurbished facilities at 140 Sandgate Road have a large air-conditioned consulting room for hearing aid assessments and fittings. The offices are easy to find, being situated the junction of Sandgate Road and Castle Hill Avenue and we have our own car park. A ramp is available for wheelchair users.

## You're in safe hands

Arthur Bates is the principal Hearing Aid Audiologist working at our Folkestone Office. He is registered with the Hearing Aid Council and a member of the Society of Hearing Aid Audiologists.

The Hearing Care Centre is completely independent of any national hearing aid company or hearing aid manufacturer.



**Arthur Bates**

We have access to instruments from the world's leading suppliers, and can guarantee informed and impartial advice on the best hearing solutions for you.

**To find out more visit  
our website**

**[www.hearingcare.co.uk](http://www.hearingcare.co.uk)**

## A fixed price package of care

An initial hearing aid assessment is entirely without obligation. Your hearing aid fitting includes the following:-

- Initial assessment consultation
- Your new hearing aid(s)
- Your follow-up appointments, as many as you need for 5 years
- Starter pack of batteries and cleaning materials
- Any servicing or aftercare during the warranty period (usually 1 or 2 years but this depends on the type of hearing instrument).

## Charges

Prices for a complete package of care start from approx £750.

The exact cost depends on many factors including level of hearing loss, the degree of miniaturisation required and the level of technology needed to solve your problem. We are happy to provide you with a written quotation following your assessment.