

The Hearing Care Centre

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Fact Sheet No. 7 – If I decide that I need a hearing aid – what happens next?

If you have decided that you need a hearing aid, but would like to know exactly what is involved, this fact sheet will guide you through the fitting process.

Step 1 – Assessment

You arrange an appointment at The Hearing Care Centre. This appointment may last up to two hours depending on the complexity of your problem. Some of the areas that are covered are listed below: -

- A discussion to find out about your particular difficulties, particular areas where you are looking for improvement and other information that may be relevant to giving you the best possible solution to your hearing problem
- A hearing test to find out about your degree of hearing loss.
- Other tests to establish how well your ears are working.
- A test of your ability to hear and understand speech.
- Discussion of the test results.
- Discussion of the hearing aid options.

At this point you may be ready to make a decision about to proceed with a hearing aid fitting. If so, we will make an impression of the ear for the custom fitted part of the aid.

Step 2 – Fitting

When the hearing aid is ready for fitting and collection, normally after about 2 weeks – we will arrange a suitable appointment by contacting you by telephone or by post. The fitting appointment will include the points below: -

- Fitting check.
- Advice on how to get the best from the aid.
- Explanation of the user controls.
- Demonstration of removal and insertion of the aid.
- Explanation of cleaning and maintenance.
- Explanation of battery replacement.

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Step 3 – Check-up

The check-up is usually scheduled for about 3 weeks after the fitting of the aid. This appointment gives you an opportunity to raise any issues that have arisen during the initial period of use. It also gives us an opportunity to make a final fitting check. The check-up appointment will include the points below: -

- Answer any questions arising from the initial period of use.
- Check on fitting.
- Fine tuning adjustments.

Review

We will invite you to attend for an annual review on each anniversary of the supply of your hearing aid. This will give us an opportunity to check that your aid is working correctly and if necessary to re-check the hearing levels. The annual check-up is part of our ongoing aftercare programme and no additional charge is made for this service.

For further information contact The Hearing Care Centre

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